

Telehealth Place of Service for Behavioral Health Services
Date Issued: March 23, 2020

Telehealth Place of Service

There have been some questions regarding the expansion of Telehealth services and the appropriate Place of Service (POS) Code to be used for these services. If a BH Managed Care encounter is submitted with a POS 02, the encounter will deny for the edit "Place of Service Invalid" as POS 02 is not a valid code in PROMISe™. If providers in the Managed Care Delivery System submit Telehealth claims with a POS 02 please crosswalk that code with POS 99 for encounter data processing or use the POS code that would have been used if the service was delivered face to face.

If the provider is Fee for Service (FFS) please use the POS that is permitted for the service that typically would have been used if the service was delivered face to face.

If you have any questions, please contact PW.OMHSAS.OMHSAS-837.Issues@pa.gov